

Downtown Safety Forum

April 16, 2026

8:30 am - 9:30 am




Today's Agenda:

- Announcements
- Commander Chaudoir: APD Updates
- Carrie Fidler: Austin 3-1-1
- Laura Kincaid: ATX TV Festival
- Upcoming Conferences and Events
- Open Q & A



**THE DOWNTOWN AUSTIN ALLIANCE PRESENTS
FUTURE OF DOWNTOWN MAY 12, 2026**

**For tickets and information visit:
Downtownaustin.com**

An aerial photograph of the downtown Austin skyline at sunset. The sky is a mix of orange, yellow, and blue, with scattered clouds. Several high-rise buildings are visible, some with construction cranes on top. The foreground shows a mix of modern buildings and construction sites.

**Election Open through May 1.
Annual Meeting of Members 11AM to 1PM May 6**

Annual Board of Directors Election

**For information:
Email Bill Brice at bbrice@downtownaustin.com
Or call 512-3481-6269**



APD Outpost

408 E 6th Street

Thanks to all donors:

Austin Marriott Downtown

Cousins Properties

Culture Space

HPI Texas

Hyatt Regency

JLL

Stream Realty

Worth Ross

Live! from
Downtown Texas

Free Outdoor
Concert

Wednesday,
April 22 - 4-6PM



Indeed Tower
Park Plaza

200 W 6th

Be there or don't
be anywhere!



DAA - Downtown Safety Forum – APD Updates

Austin Police | April 16, 2026

Agenda



- APD's Anti-Pickpocketing Campaign
- Tips to protect yourself against pickpockets
- Auto Theft Prevention Tips
- Bike & Residential Storage burglary
- Burglary of Vehicles
- Downtown Area Rapid Response Team

Pickpocketing

APD Public Education Campaign



Started: March 8, 2026

End: Not Projected

Pickpocketing Safety Tips

Don't make yourself an easy target!

- If someone bumps into you, immediately check your valuables.
- Keep your purses and bags close to your body, with the strap diagonally across your chest.
- Never put your phone in your back pocket
- Avoid leaving your phone or wallet on a restaurant table
- Avoid hanging your bag on the back of a chair

If you are a victim of Pickpocketing, here's what to do:

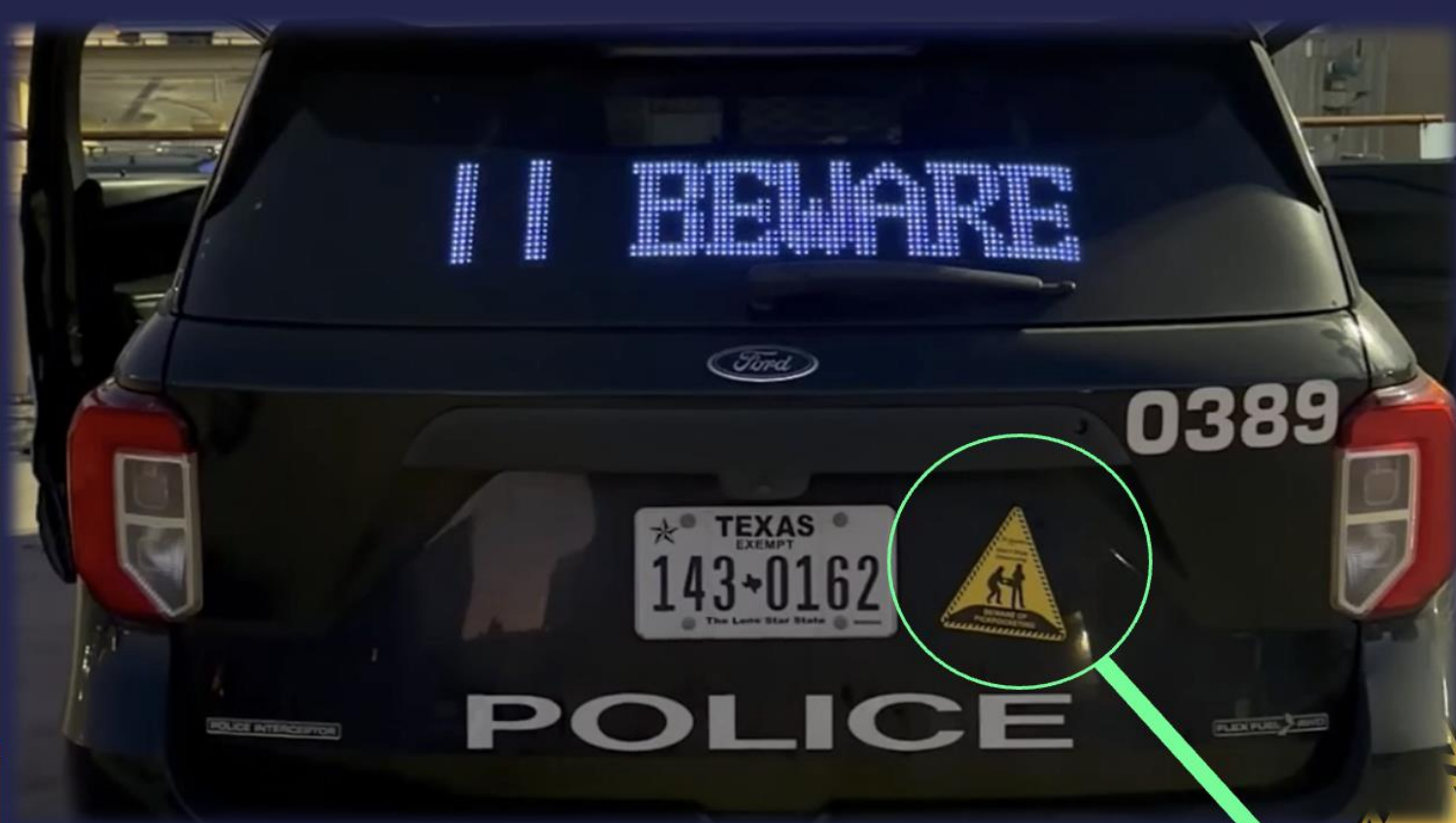
- Immediately check for what is missing.
- Call us to file a police report. 9-1-1 if actively happening, 3-1-1 if after the fact.
- Contact your bank and credit card companies to cancel your cards.
- Report stolen IDs and documents to the appropriate agencies.

Your safety is our priority. By working together, we can create a safer community for everyone.

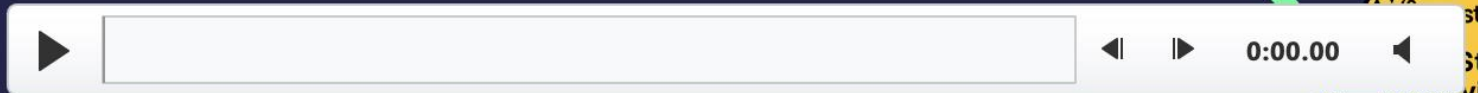
 **Austin**
Police
Don't Stop Observing



BEWARE OF PICKPOCKETING




Austin



Window Posters



Police Car Signs





Pickpocketing

Safety Tips

Don't make yourself an easy target



- If someone bumps into you, immediately check your valuables.
- Keep your purses and bags close to your body, with the strap diagonally across your chest.
- Never put your phone in your back pocket.

Don't make yourself an easy target



- Avoid leaving your phone or wallet on a restaurant or bar table.
- Avoid hanging your bag on the back of the chair.
- Be ALERT – and aware of your surroundings.

Auto Theft Prevention

▪ Vehicle Theft Prevention Tips

- Don't leave keys in your vehicle – even if parked in garage
- Keep your doors locked
- Steering Wheel Lock

• **OBDII Block Tool**



Bike & Residential Storage Burglary

▪ Bike Storage & Residential Storage Units

- Residential Bike Storage rooms at several locations downtown have been burglarized
- Individual residential storage units at several locations downtown have been burglarized
- “Piggy-Backing” appears to be the predominant method of entry for many of these burglaries



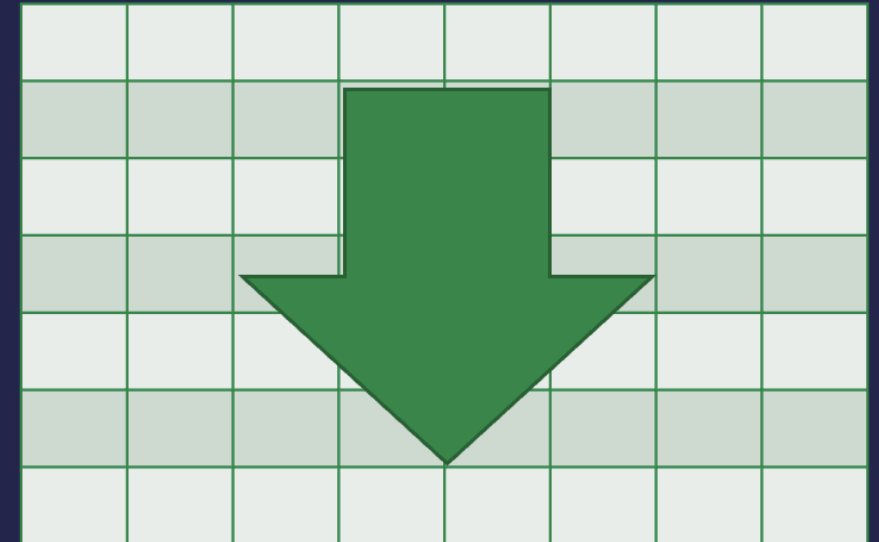
- Lack of secondary security controls / doors contribute to this opportunity
- Installing HD quality cameras between 6ft – 10ft high can make suspect identification easier

Burglary of Vehicles

▪ Theft of property from vehicles

- Keep your doors locked
- Do not leave firearms in vehicles for any extended period of time
- Do not leave valuables in plain view:
 - Guns
 - Gun holsters
 - Cell phones
 - Perfume/cologne
 - Coin change
 - Sunglasses
 - Laptop bags/accessories
 - Phone chargers

Current Trend



D.A.R.R.T

Downtown Area Rapid
Response Team

- 1 Sergeant + 8 Detectives
- An investigative unit specific to the Downtown Area Command unencumbered by traditional work backlogs.
- Meet weekly with DTAC Crime Analyst to **identify trends and patterns** of crime
- Operates using **Place-Network Investigations** approach to identify and mitigate or dismantle the predominant contributing cause to crime to a specific location.

Actively collaborates with:

- DTAC Public Order Team & Patrol Shifts
- APD Organized Crime Division
- APD Commercial Burglary Unit
- Texas Alcoholic Beverage Commission
- Texas Comptroller
- Downtown Business Owners

Investigative Expertise:

- Street Level Narcotic Crimes
- Commercial Burglary
- Organized Crime by After-Hours Venues
- Alcoholic Beverage Law Investigations
- Nuisance Abatement Investigations
- Organized Crime – Cell Phone Theft / Pickpocketing

Emergencies

Call **9-1-1** for emergencies, crimes in progress, or crimes where the perpetrator is still on scene

File a police report

File a police report by calling **3-1-1** or
online at:

[File a police report | AustinTexas.gov](#)

www.austintexas.gov/services/file-police-report

Austin 3-1-1 Mobile App



Austin

Carrie Fidler
Business Process Specialist
Austin 3-1-1

History of Austin 3-1-1



2001

The City of Austin began using 3-1-1 for police non-emergency calls.

2003

3-1-1 expanded to include additional city services and became known as the Citywide Information Center.

2007

Adopted the name Austin 3-1-1.

2014

The first Austin 3-1-1 mobile app was created.

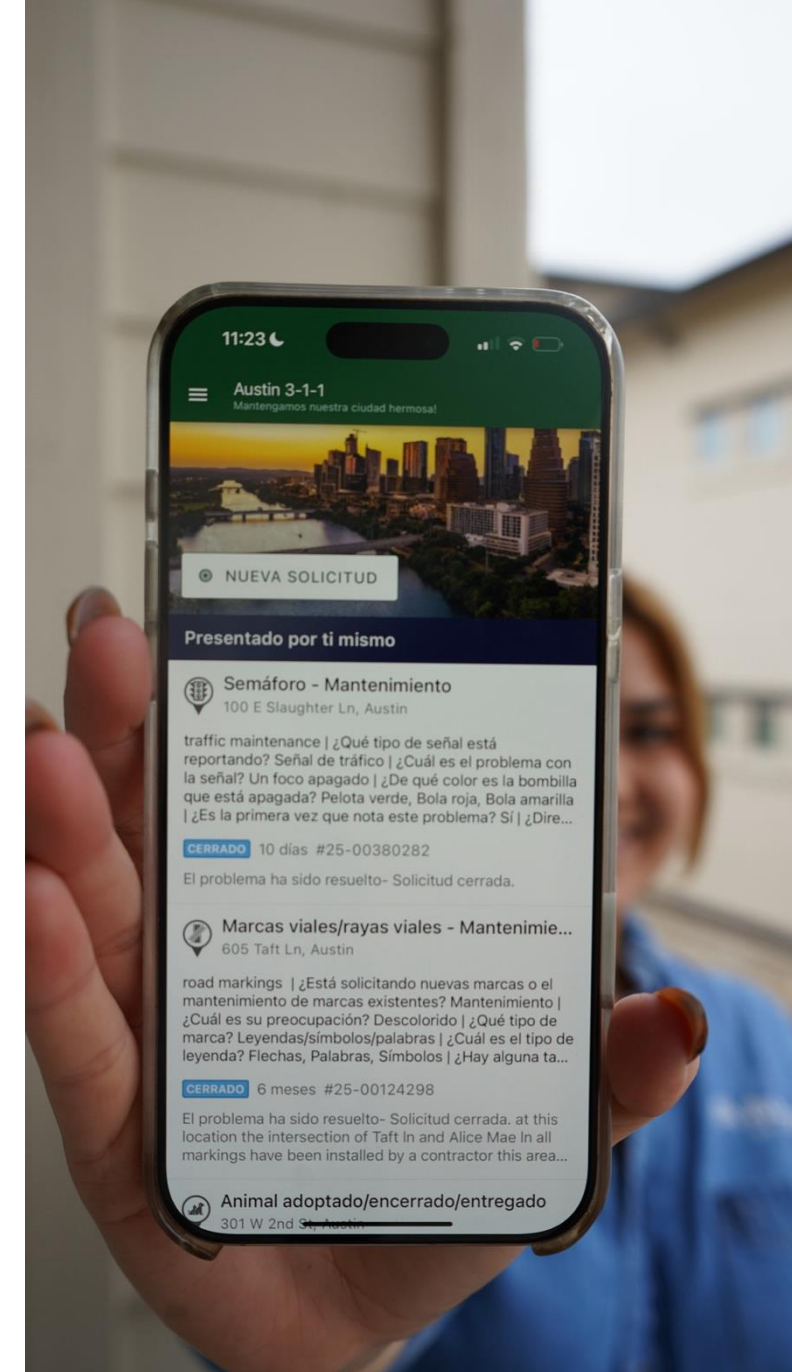
2025

The Austin 3-1-1 mobile app is now available in Spanish.

With the Austin 3-1-1 mobile app . . .

Austin 3-1-1 provides Austinites with a simple, single point of contact to city departments.

Our mission is to make everyday life easier for all Austin community members. As ambassadors for the City of Austin, we provide uncomplicated access to city services and information, while leveraging available data to identify improvements for all city departments.



Why is the mobile app great?

Allows Austinites to search for their service requests.

Up to three photos can be uploaded with a service request.

Over 100 service requests on the mobile app.

FY25 average number of service requests per month: **6,762**

Austinites have access to city department information.

Submit accurate service requests by pinpointing exact location on the map.

How to Install the Austin 3-1-1 mobile app

01

visit the app store or Google Play and search “Austin 3-1-1”

02

Click install or download.

03

Start using the app to submit service requests, access cityresources, and more!



Google Play

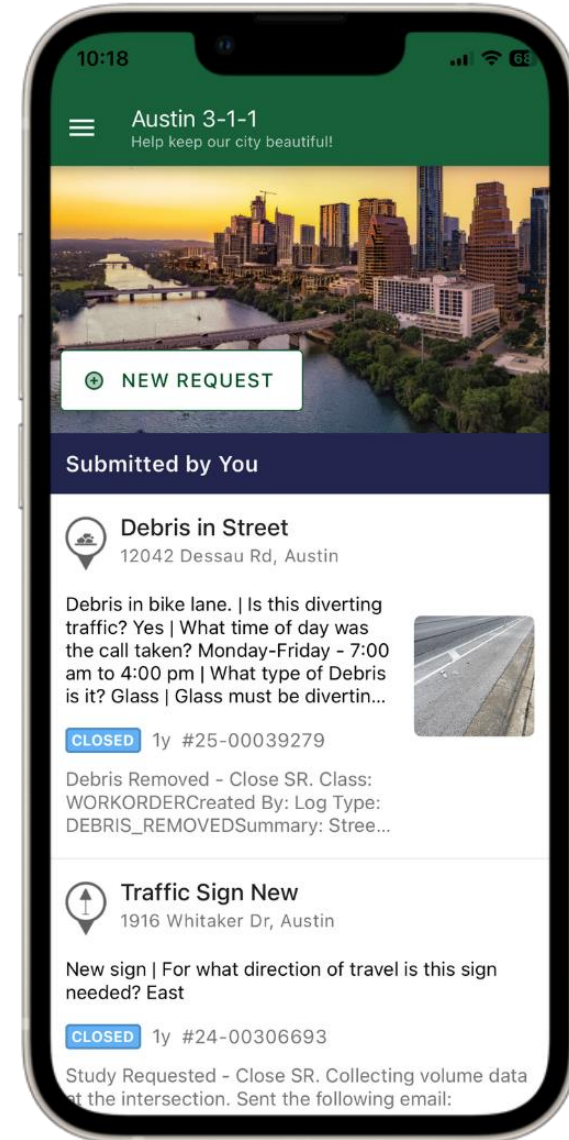


App Store

How to Submit a Service Request

Download the Austin 3-1-1 mobile app to submit a quick and easy service request.

1. Click “New Request”.
2. Enter the key words regarding the service request you’re looking for.
3. Complete all required questions.
4. Submit your service request.



How it works

01

The community member submits the service request.

02

The service request is immediately routed to the appropriate city department.

03

The city department will review and investigate.

04

The city department closes the service request.



 **Austin**
3-1-1

Thank you!

atx tv FESTIVAL

SEASON 15
MAY 28 - 31, 2026



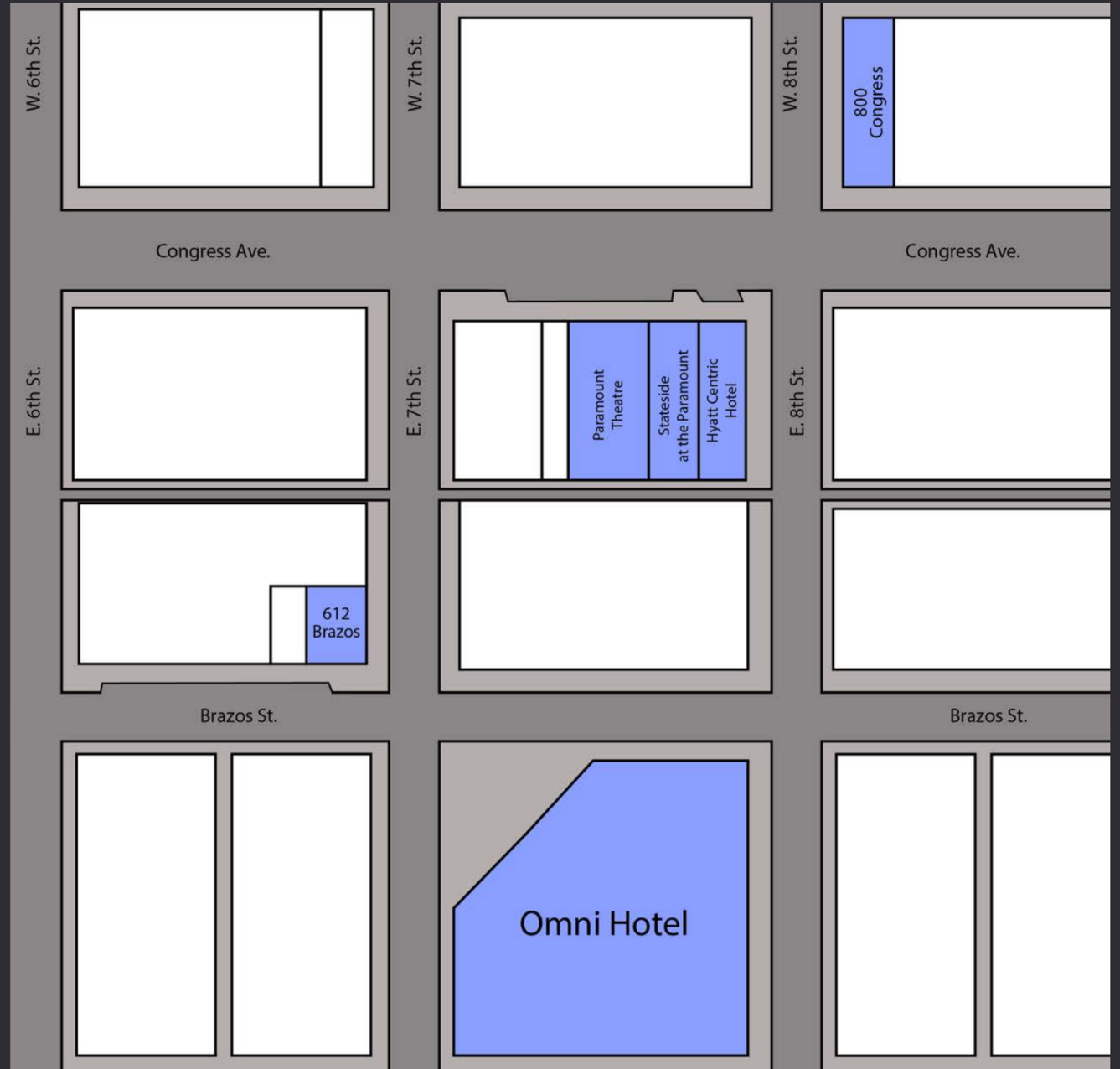


TV CAMP FOR GROWN UPS

- ATX TV Festival is an annual event produced by ATX TV. This year's dates are **Thursday, May 28 - Sunday, May 31** (the weekend after Memorial Day).
- The Festival started in 2012 – this is our 15th year!
- We celebrate the television medium by looking at its history, where it is now, and where it is headed.
- Festival includes screenings followed by Q&As, panel conversations, and events, and we're known for reunions of classic series and cult hits.

PRIMARY VENUES

- 612 Brazos
- 800 Congress
- Hyatt Centric Congress Avenue Austin
- Omni Austin Hotel Downtown
- Paramount Theatre
- Stateside at the Paramount



SEASON 15 PROGRAMMING

- **FRIDAY NIGHT LIGHTS: 20 Year Reunion & Texas Made Award**
- **EVERYBODY (STILL) LOVES RAYMOND: A Night of Comedy with Phil Rosenthal, Ray Romano, and Writers**
- **MAXIMUM PLEASURE GUARANTEED** Screening with Jake Johnson, Tatiana Maslany + more
- Conversation with Cast + Creators of Peacock and Universal Television's **THE PAPER**
- **I LOVE LUCY 75th Anniversary Script Reading**
- Plus much more!

See all announced Programming at
atxfestival.com/programming



HOW TO ATTEND

Start out with the **TV Pass** to choose your own adventure with 5 pieces of programming, next step up is **GP Badges** to get you into all general programming, and if you want to lean in, snag a **Camp Badge** for access that includes lounges and special events!

We also offer special **Austin Area Locals Discounts** on GP Badges and TV Passes, and Single Tickets to **select events** at the Paramount and Stateside Theaters.

Find out more at atxfestival.com/attend



atx tv

FESTIVAL

QUESTIONS?
tv@atxfestival.com



Upcoming Events

- April 17–19 / Austin Reggae Fest @ Auditorium Shores
- April 23–28 / Healthcare Financial Management Association @ JW Marriott (550 attendees)
- April 25–26 / Austin Blues Festival @ Moody Amphitheater
- April 27–May 3 / American College of Mohs Surgery @ JW Marriott (1,100 attendees)
- May 3 / WNBA: Dallas Wings vs. Las Vegas Aces @ Moody Center
- May 3–6 / Public Broadcasting Service @ JW Marriott (1,400 attendees)
- May 3–9 / Abrigo @ Fairmont Austin (900 attendees)
- May 9 / O. Henry Pun-Off World Championship @ Brush Square Park
- May 10–12 / CyberArk @ Fairmont Austin & Hilton Austin (1,500 attendees)
- May 13–17 / Cine Las Americas International Film Festival @ Various Locations
- May 25 / CapTex Tri @ Lady Bird Lake
- May 26–29 / International Site Alliance @ Fairmont Austin (2,000 attendees)
- May 28–31 / ATX Television Festival @ Various Locations
- May 31–June 3 / Corient Advisors @ Fairmont Austin (700 attendees)

Upcoming Safety Forums

Thursday, May 21 – Fire Marshal Carrie Stewart

Thursday, June 18 – Texas DPS Luis Benavides

Meetings & Events

Wednesday, May 6 – Downtown Alliance Annual Meeting

Tuesday, May 12 – Future of Downtown

Open Q&A

To receive safety related emails, please email
BFahy@DowntownAustin.com