



Welcome!

Downtown Safety Forum

8:30-9:30 a.m. Thursday
October 16, 2025

**DOWN
AUSTIN TOWN
ALLIANCE**

- Announcements
- APD Update – Cdr. Carey Chaudoir
- Austin First – EMS Assistant Chiefs
Angela Carr & Stephen White
- Upcoming Conferences & Events
- Open Q&A

Today's Agenda

**DOWN
AUSTINTOWN
ALLIANCE**

APD Appreciation Event!

Capital One Café

10:00-11:30 a.m. Thursday
October 30, 2025

**DOWN
AUSTIN TOWN
ALLIANCE**



Protest Alert

When: 2PM to 6PM Saturday, October 18, 2025

Where: Starting point - State Capitol south steps
Followed by (2:30PM) march to Auditorium
Shores via Congress Avenue (route subject to
change)

Estimated Participants: 10,000 to 30,000

Road Closures

October 17-19 5AM-11:59PM

- E 10th – Trinity to I-35
- Trinity Street – 12th – 15th
- Red River – 12th – 15th
- Old Red River 15th to Red River



A close-up, slightly blurred image of an Austin Police Department badge. The badge is circular and features a central five-pointed star with a smaller star on top. Below the star is a depiction of the Texas State Capitol building. The word "POLICE" is written in blue capital letters on a gold banner at the bottom. The background of the badge has a radial pattern.

Austin Police
Department

Commander
Carey Chaudoir

Carey.Chaudoir@austintexas.gov
512-974-9004



DAA: Sept 2024 – Sept 2025

Austin Police | October 16, 2025

Overview: September 2024 – September 2025

CRIME CATEGORIES: SEPT 2024 – SEPT 2025



DURING SEPT 2024 – SEPT 2025

A little over half of reported activity in George are Crimes Against Property.

- Data for all categories trends as expected in the final months of 2024
- A general decline / steady low is observed in January and February 2025
- Crimes Against Property and Society peak in March 2025
 - This is likely due to SXSW and the increased personnel and enforcement in the downtown area
- Following March 2025, data for all categories appear to return to “normal”

Crimes Against Society are of note, especially beginning in August 2025. An increase in targeted and focused enforcement in this regard is in place and leads to an increase in reports of activity.

CRIMES AGAINST PERSONS: September 2024 – September 2025

TOP 3 CRIMES AGAINST PERSONS

Simple Assault

Intimidation

Aggravated Assault

Simple Assaults account for **almost 65%** of all reported Crimes Against Persons.

Intimidations account for **roughly 20%** of all reported Crimes Against Persons.

Aggravated Assaults are **about 7%** of all reported Crimes Against Persons.

Data indicates a relatively steady level of activity across the 12-month period.

Simple and Aggravated Assaults are down in September 2025 compared to 2024.

“Hot” areas are the Republic Square Park area and the general E 5th – E 8th / San Jacinto St – Red River St area.

In addition, it is worth considering the potential for temporal fluctuations across overall activity with several downtown- and city-wide events occurring (e.g., Football, Levitation Music Festival, ACL, Formula 1, Halloween, etc.)

CRIMES AGAINST PROPERTY: September 2024 – September 2025

TOP 3 CRIMES AGAINST PROPERTY

Theft: All Other Larceny

Pocket Picking

Destruction / Damage / Vandalism of Property

Theft: All Other Larceny account for **about 30%** of all reported Crimes Against Property.

Pocket Picking account for **roughly 18%** of all reported Crimes Against Property.

Destruction are **about 16%** of all reported Crimes Against Property.

Data indicates that activity has remained relatively steady from 2024 to 2025, so far.

Later months in the year may warrant opportunity for increased activity in the downtown area due to a variety of seasonal events (also noted below).

“Hot” areas generally surround the entertainment areas – increased persons, vehicles, and overall presence in these areas is common.

In addition, it is worth considering the potential for temporal fluctuations across overall activity with several downtown- and city-wide events occurring (e.g., Football, Levitation Music Festival, ACL, Formula 1, Halloween, etc.)

CRIMES AGAINST SOCIETY: September 2024 – September 2025

TOP 3 CRIMES AGAINST SOCIETY

*Drug / Narcotic Violations**

*Drug Equipment Violations**

Weapon Law Violations

Narcotic Violations account for **over half** of all reported Crimes Against Society.

Drug Equipment Violations account for **roughly 40%** of all reported Crimes Against Society.

Weapon Law Violations are **about 11%** of all reported Crimes Against Society.

Crimes Against Society are of note, especially beginning in August 2025.

With the deployment of APD's Public Order Team in downtown, along with other operations and efforts among Patrol and Investigative units, the number of reports for Crimes Against Society have increased – **due to a targeted and focused increase in enforcement.**

In addition, it is worth considering the potential for temporal fluctuations across overall activity with several downtown- and city-wide events occurring (e.g., Football, Levitation Music Festival, ACL, Formula 1, Halloween, etc.)

SEASONAL NOTE / RECOMMENDATIONS

Several end-of-year and/or holiday events are preparing to take place in the coming months, which tend to bring in an increased presence of people to the downtown area. As such, opportunity for victimization may be increased. See below for some general recommendations.

- Some encouragements / areas to be mindful for local businesses and/or community members are...
 1. Make sure vehicles parked downtown are locked, no valuables are visible, and car keys are secured on your person.
 2. Make note of where you park – it is easy to get turned around downtown.
 3. Make sure property is secured on your person, especially when inside a crowded establishment
 4. Make sure any purses, clutches, fanny packs, etc., are zipped up or securely closed after taking items out/putting items in
 5. Keep an eye on your property as much as possible (e.g., don't set items down and walk away from them)
 6. Check to make sure all items you walked in with are still on your person before leaving an establishment
 - If not, assess the situation for any pertinent details and report to police as quickly as possible
- **IF** reporting pocket picking – be as specific as possible with location (name of bar, restaurant, street, intersection, etc.), possible occurred time or range of time, method of picking (i.e., property taken from back pocket, front pocket, purse, etc.), and any possible suspect info.
- **IF** reporting vehicle-related activity – be as specific as possible with location (name of bar, restaurant, street, intersection, etc.), possible occurred time or range of time, method of vehicle entry (if known), and any possible suspect info.

These efforts allow Patrol response, placement, and planned proactivity to be as targeted as possible while also allowing Detective response and investigation to be as thorough and informed as possible.

Austin FIRST Pilot



Austin Field Integrated Response Support Team (FIRST): A multi-disciplinary approach to support High Acuity Mental Health Incidents

The Current 911 Call Decision Tree



Austin FIRST Multidisciplinary Team



OCMO

- Clinical Guidelines and Credentialing
- Clinical Oversight and Quality Improvement

EMS

- Community Health Paramedics (CHP)
- Long Term Case Management
- CHP Responders
- Collaborative Care Communications Center (C4)

Integral Care

- Expanded Mobile Crisis Outreach Team (EMCOT)
- Communications Center Clinician (C3)
- 988-Crisis Help Line
- ATCEMS/APD Co-Response

APD

- **All Officers: 56 Hours of Mental Health and De-escalation Training**
- Crisis Intervention Team (CIT)
- CARES Team

Why are we doing this pilot?

- The current collaboration between Integral Care, ATCEMS, and APD is successful in managing **low and moderate acuity** mental health crises.
- **High acuity** incidents require a more specialized skill set and a multi-disciplinary approach. This pilot is focused on improving outcomes for patients during these time-critical high acuity events.
- Low acuity: Mild or stable symptoms; manageable with no immediate risk of harm
- Moderate acuity: Noticeable distress; moderate impairment with some safety concerns
- High acuity: Severe; Acute psychiatric crisis with high risk of harm and/or imminent danger to self or others



Multi-disciplinary response team



Single vehicle response



Pilot Location and Day/Times

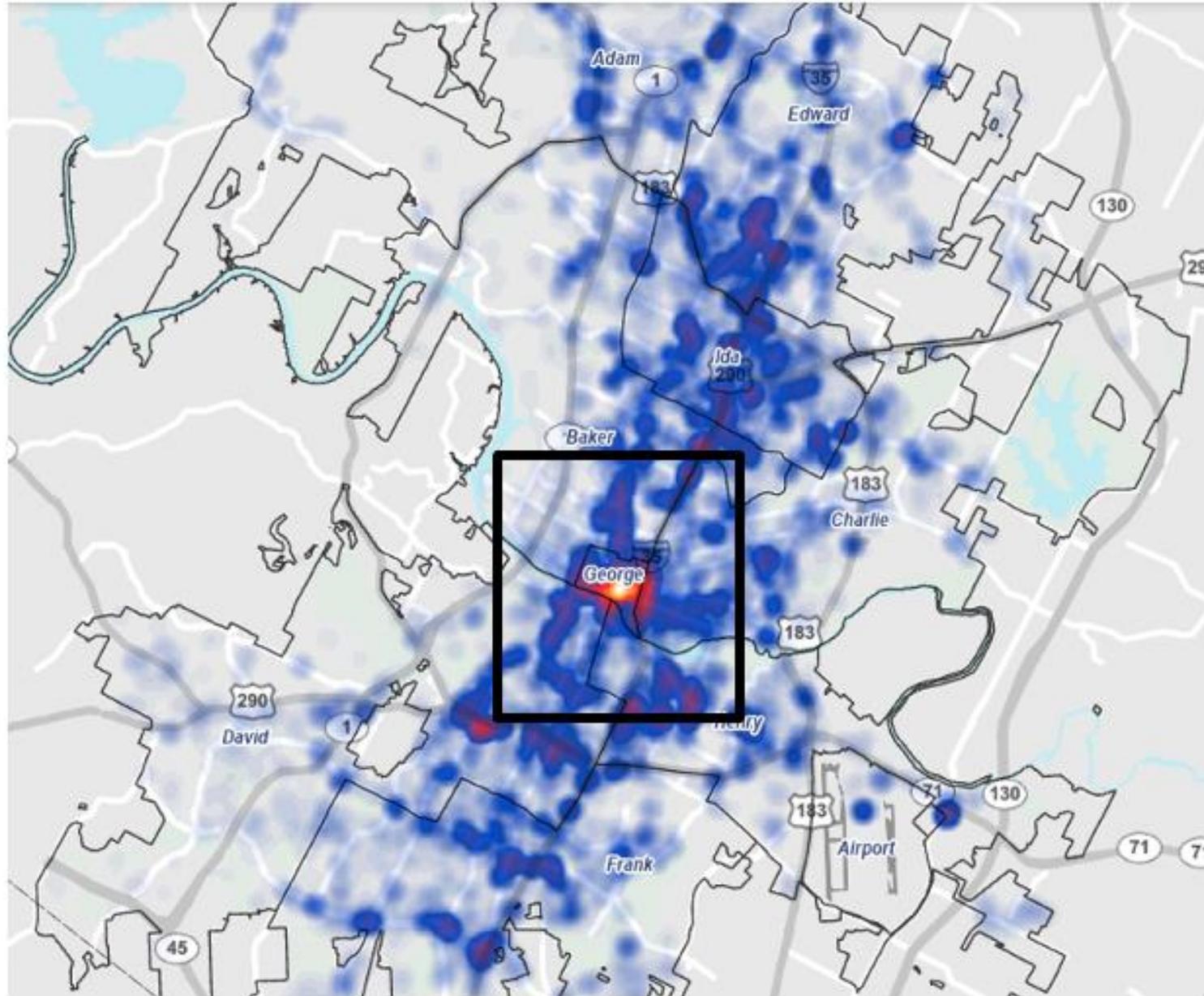


OCMO System Clinical Quality Improvement process



Dispatched as primary response and proactive self-assignment to existing incidents

High Acuity Recommendations



Downtown (George Sector): A View on High Acuity Incidents

Sector Street Boundaries:
MoPac, Lady Bird Lake, IH-
35, W. MLK Jr. Blvd, Enfield
Rd.

Core Values



Safety



Collaboration



Dignity



Compassion



Patient-Focused



Holistic

Intended Impacts

- Enhance and build on existing efforts across all partner agencies
- Integrated Multi-disciplinary Team
- Increase Opportunity for De-escalation
- Optimize Care Pathways
- Efficient Use of Resources
- Improve Public Trust
- Decrease Adverse Outcomes

Goals

Minimize

Minimize Use of Force: Reduce the need for force through coordinated, de-escalation-based interventions.

Ensure

Ensure Safety: Protect the well-being of individuals in crisis, responders, and the public.

Reduce

Reduce Repeat Calls: Address root causes to decrease recurring crises involving the same individuals.

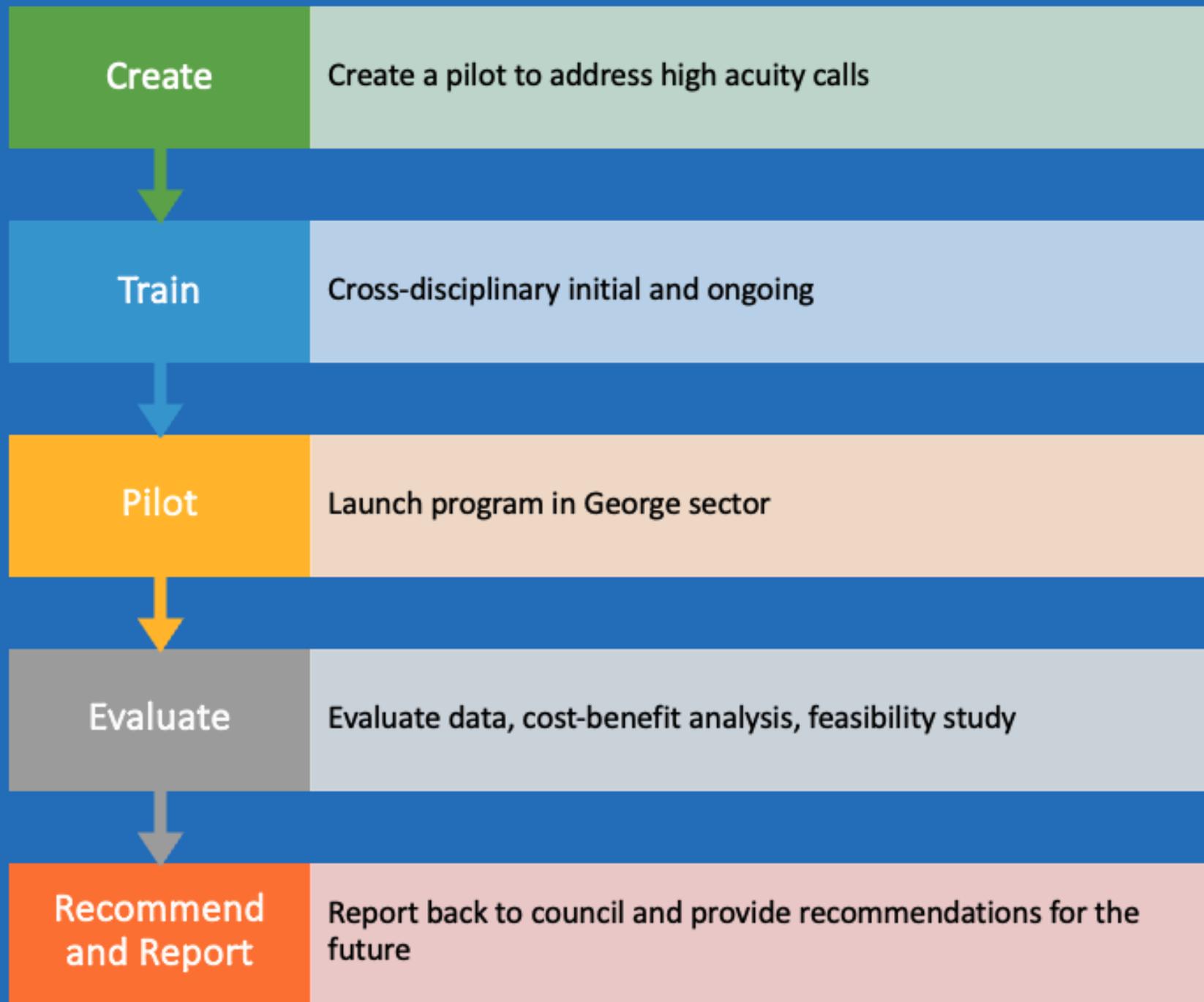
Improve

Improve Care Linkage: Increase successful connections to mental health, substance use, and social services.

Provide

Provide Whole-Person Care: Deliver integrated, trauma-informed crisis response that meets physical, emotional, and social needs.

Our Roadmap



Pilot Training Kickoff:

Thursday,
Sept. 4th,
2025

Pilot team: Experienced mental health responders

Training: Focused on team dynamics and cross-disciplinary education.

Duration: 8am – 5pm

Team members and backup members, in attendance:

- APD: 6
- ATCEMS: 5
- Integral Care: 2

Supervisors:

- APD: 3
- ATCEMS: 2
- Integral Care: 4
- OCMO: 3

Pilot Training Kickoff:

Thursday,
Sept. 4th,
2025

Training topics covered:

- Legal Considerations/Capacity and Consent
- Peace Officer's Emergency Detention (POED)
- ATCEMS and APD Policies
- De-escalation/Trauma-informed care
- Scene safety education
- Sedation Considerations/Red Flags/Medical Mimickers
- Scenarios and debrief

Pilot Training Kickoff:

Thursday,
Sept. 4th,
2025

Presenters included:

- **OCMO:** Chief Medical Officer/EMS System Medical Director and the Deputy Medical Director
- **APD:** Officers from the Training Academy/Hostage Negotiation and the Crisis Intervention Team
- **Integral Care:** Trainer/Clinician

Pilot
Training:
Thursday,
Oct. 2nd &
16th, 2025

Topics:

- Standard Operating Procedures
- Dispatch procedures auto-dispatch and self-assignment)
- Critical decision making, cognitive bias, and error prevention
- Scenarios and case reviews



Case Reviews



Scenario-Based Training



Quality Improvement



Trauma-Informed, Culturally Competent Care



Collaborative Communication



Wellness & Debriefing

Ongoing Training Plan

Call Triage and Dispatch

- Representatives from APD and EMS Communications are developing call triage and dispatch procedures.
- Communications personnel will receive training about these new processes when complete.
- The Pilot team will be able to self-assign to existing calls and will be auto-dispatched by the call center.

What We're Tracking

Response times

Scene times

Staffing requirements

Repeat interactions

Dispositions

Injuries to personnel

Adverse Outcomes

Diversions From:

Arrest/Jail

Emergency Detention

Emergency Room Visit

Community Advisory Group

Members:

Downtown Austin
Community Court (DACC)

Downtown Austin Alliance
(DAA)

Homeless Strategy Office (HSO)

Sobering Center

Member with Lived Experience

Strategic Planning

Address blind spots

Connection with the community

Feedback

Transparency

Next Steps



Evaluate Pilot Phase of High Acuity Calls



Continue to receive feedback from Community Advisory Group



Scale based on learnings and key findings using data driven analysis



Ongoing Quality Improvement and Training

Austin FIRST: Turning Crisis Into Care

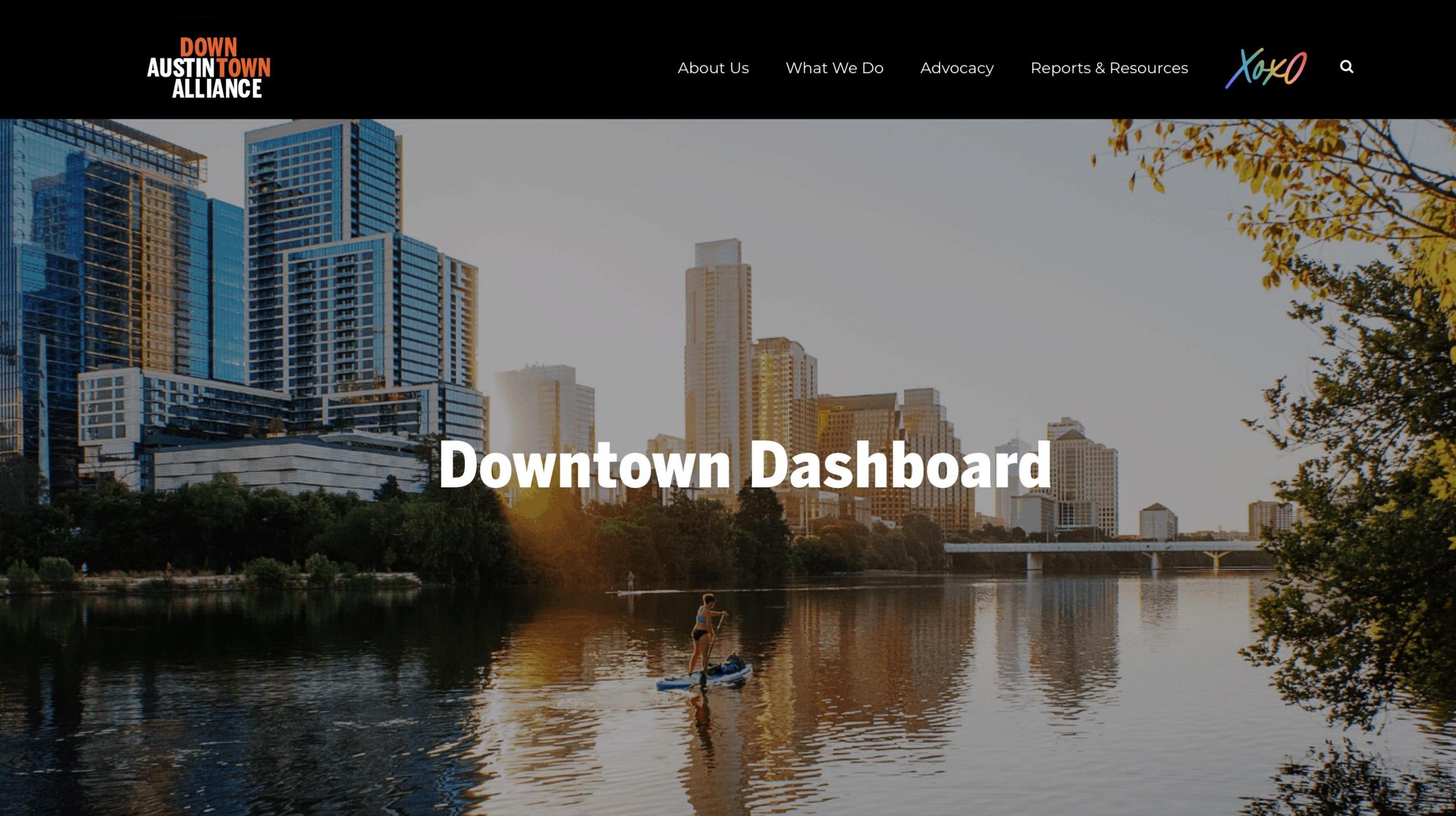


Downtown Ambassador Service Request

Our ambassadors are stewards for downtown and resources for locals and visitors

Downtown Ambassadors Service Requests

[Downtownaustin.com/service-request](https://downtownaustin.com/service-request)

A wide-angle photograph of the Austin skyline at sunset. The sky is a mix of orange, yellow, and blue. In the foreground, a person is paddleboarding on the water. The buildings are reflected in the water. The text 'Downtown Dashboard' is overlaid in the center.

Downtown Dashboard

Upcoming Events & Confereneeces

October

- 17–19 Formula 1 United States Grand Prix @ Circuit of the Americas
- 20–23 American College of Trust and Estate Counsel Fall Conference (700 attendees)
- 23–30 Austin Film Festival @ Various Locations
- 25 Austoberfest @ Scholz Garten
- 25 Viva la Vida Fest @ Mexic-Arte Museum
- 26 Austin Symphony Orchestra: Halloween Children’s Concert @ Long Center
- 26–29 Vertex Exchange (1,000 attendees)
- 28–31 Texas Self Storage Association Convention & Tradeshow (1,200 attendees)

November

- 7-9 Austin Food + Wine Festival @ Auditorium Shores
- 8-9 Texas Book Festival @ Texas State Capitol Grounds
- 15 Texas Craft Brewers Festival @ Fiesta Gardens
- 20-24 A Christmas Affair @ Palmer Event Center
- 22-23 The Front Market @ Waterloo Park
- 27 ThunderCloud Subs Turkey Trot

November 1, 22, 28 University of Texas Football – Darrell K. Royal Memorial Stadium



Open Q&A

Upcoming Events & Forums:

APD Appreciation

Thursday, October 30, 10:00 - 11:30 a.m.

Capital One Café – 6th & Congress

Downtown Safety Forum

8:30-9:30 a.m. Thursday, November 20